



Resolve Conflict

Conflict resolution skills to transform difficult conversations & tricky relationships into gold

For most of us, conflict is something we tend to avoid. We don't know how to skillfully address the situation, and we worry we might just make things a whole lot worse by trying, so we suffer in silence, or run for the hills.

We'll help you to understand the mechanics of conflict, introduce you to powerful tools to transform the most difficult situations and relationships, and support you to master those tools so you can create win-win solutions for all parties. You'll be able to confidently anticipate and navigate challenges between individuals, nurture healthy relationships by fostering open, honest communication, and mentor other staff in effective conflict resolution.

Format:

This conflict resolution program can be delivered to a whole team or one-on-one. It can consist of a series of full-day, half-day, or shorter sessions over weeks or months.

We will tailor a program that works with your available time and your available budget.

Program outcomes:

We give people the tools to skillfully transform conflict and navigate change.



Overcome your fear of facing conflict



Transform difficult relationships



Master difficult conversations



Repair past damage



"The effect you've had on me and my staff has been phenomenal. I don't know if I could have got through this year without you." **Kyoko Metz, Director**, Context Anthropology



About Creative Teams

Creative Teams Consulting is training transformational leaders, resolving conflict, leading change, streamlining communication, aligning project teams, growing high-performance, building effectiveness in management and transforming workplace culture in high profile teams throughout WA.

Experience:

James “Fish” Gill has a diverse background in creative education and action learning. Since 2000 he has been delivering programs that grow empathy, understanding and collaboration for businesses, government, organisations and institutions. His compassionate, openhearted facilitation style draws on his experience as an educator, yoga teacher, professional actor, humanitarian and father of two.

Cost:

Half day workshops from \$1,200
Full day workshops from \$2,100
Other session formats tailored to suit your budget

Approach:

Creative Teams’ programs are ‘action learning’ programs. Action learning is a process of learning through the development and practice of new mindsets and actions, rather than through traditional instruction or ‘training’.

The action learning process leads to ‘learning conversations’ and thereby creates a ‘learning team’. By increasing the learning capacity of the team as a whole and empowering each individual within it, action learning enables the transformation of team culture.

Participants engage intellectually, emotionally, physically, verbally and non-verbally, giving people the opportunity to contribute in a way that feels comfortable. Most importantly of all, there is a good deal of laughter that brings us together.



“I’m motivated in my work with teams by the pursuit of happiness and connection between people. I get to see people at their most generous, their most honest and their most free.”

James Gill, Director, Creative Teams Consulting.